



VASEY RSL CARE
SERVING THOSE WHO SERVED

Strategic Plan

2021 - 2025





Our Purpose

Serving Those Who Served



Our Vision

That veterans, war widows and the ex-service community live with independence, control and dignity, feeling safe, valued and respected.



Our Promises

Traditional Values, Security, Person-Centred Care, Camaraderie, Dignity, Fulfillment and Quality.

Continuing the Mission: Four Objectives for the Ex-Service Community

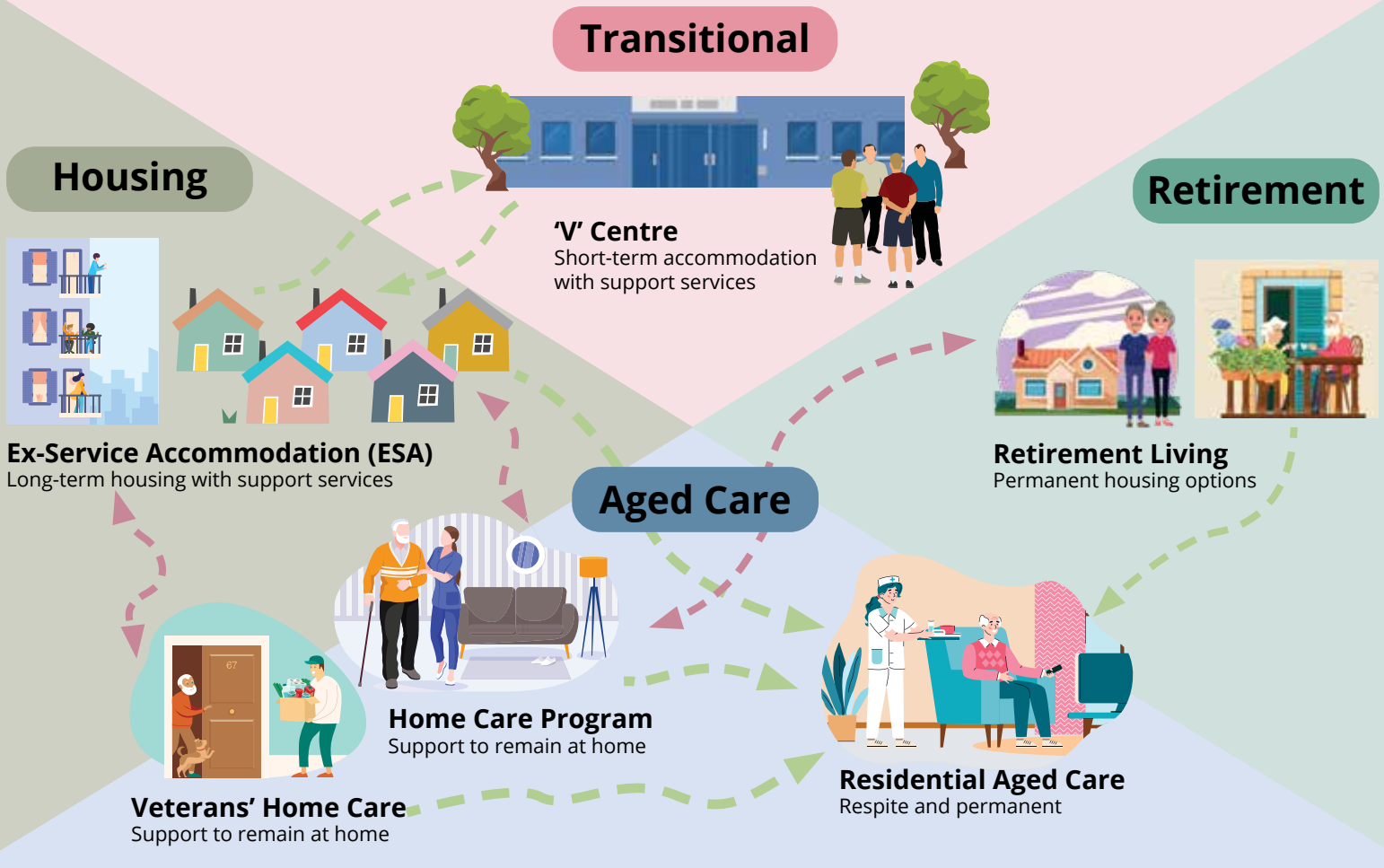
1. **Reduce homelessness.**
2. **Provide Aged Care Services.**
3. **Offer long-term affordable accommodation.**
4. **Build and provide support services to meet the needs of the younger generation.**

FY21-FY25 Strategic Goals:

Over the next four years we will continue to build on and strengthen our support of the Ex-Service Community.

1. Offer new and diverse accommodation and service options in response to meeting ever-changing needs.
2. Reduce homelessness among Victoria's ex-service population by providing accessible, safe and affordable accommodation.
3. Develop contemporary accommodation and service models to meet the needs of the next generation of the retired and elderly.
4. Increase awareness among the ex-service community of our organisation's services, and improve the ease of accessibility.
5. Establish and foster collaborative partnerships that support our goal in becoming a partner of choice for the ex-service community.
6. Enact aged care policy changes resulting from the Royal Commission into Aged Care Quality & Safety ensuring compliance and dignity of care.
7. Maintain, support and grow a committed, capable, empathetic and knowledgeable workforce, including our valued volunteer group.
8. Improve the organisation's sustainability, viability, agility and readiness to respond to future needs and opportunities.
9. Maintain continuous improvement with the services we deliver.

Service User Flows: Ex-Service Community



Accommodation Growth

	2021/22	2022/23	2023/24	2024/25	2030
'V' Centre	0	30	30	30	30
Ex-Service Accommm.	277	297	322	327	362
Retirement Living	0	0	0	30	30
Residential Aged Care	378	378	378	378	440
TOTAL	655	705	730	765	862

Service Growth

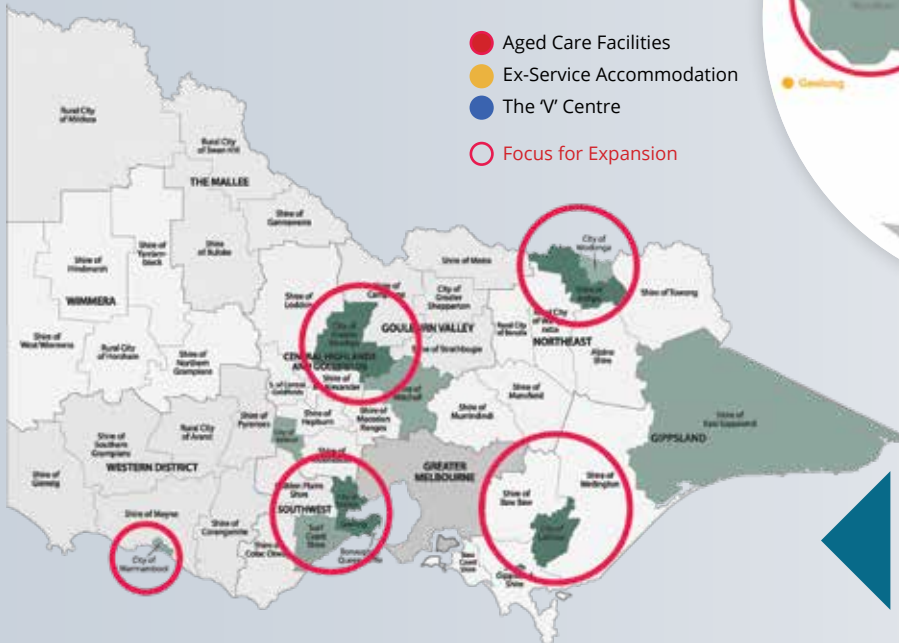
	2021/22	2022/23	2023/24	2024/25	2030
Veterans' Home Care	0	20	40	60	200
In-Home Aged Care	195	255	378	375	675
TOTAL	195	275	418	435	875

Focus for Potential Expansion

Metropolitan Melbourne

showing 2021 Vasey RSL Care sites.

Green shading highlights Local Government Areas with higher veteran populations



- Aged Care Facilities
- Ex-Service Accommodation
- The 'V' Centre
- Focus for Expansion



Regional Victoria

Green shading highlights Local Government Areas with higher veteran populations.

- Focus for Expansion

4 Year Timeline of Key Services and Activities

